



Cisco

Exam 300-085

Implementing Cisco Collaboration Application v1.0

Version: 10.0

[Total Questions: 165]

Question No : 1

Refer to the exhibit.

```
voice register pool 1
  id mac 0091.D998.4263
  type 7965
  number 1 dn 1
```

An IP phone user cannot log in to their Cisco Unity Connection voice mailbox with their PIN. Which command will most likely resolve the issue?

- A. dtmf-relay rtp-nte
- B. mgcp dtmf-relay CODEC all mode out-of-band
- C. dtmf-relay h245-alphanumeric
- D. dtmf-relay sip-notify

Answer: A

Question No : 2

In Cisco Unity Express, which two Call Handling options can you configure on the Voice Mail tab of the GUI? (Choose two.)

- A. distribution list
- B. application parameter settings script
- C. business schedule
- D. voice mail operator number
- E. calling search space

Answer: B,D

Question No : 3

Which tool is used to migrate users from Cisco Unity to Cisco Unity Connection?

- A. CSV import
- B. LDAP import
- C. Exchange Synch import
- D. COBRAS import
- E. Cisco Unity Migration Assistant

Answer: D

Question No : 4

In Cisco Unity Connection, if a user is assigned the Help Desk Administrator role, which updates can that user make?

- A. Mailbox Database
- B. User Templates
- C. Reset User Passwords
- D. VPIM Credentials

Answer: C

Question No : 5

In Cisco Unity Express, which four Call Handling options can you configure on the Voice Mail tab of the GUI? (Choose four.)

- A. distribution list
- B. voice mail phone number
- C. business schedule
- D. maximum sessions
- E. voice mail language
- F. opening greeting
- G. voice mail operator number
- H. calling search space

Answer: B,D,E,G

Question No : 6

Which two protocols permit collection information over user's availability status? (Choose two.)

- A. SIMPLE
- B. XMPP
- C. LDAP
- D. SOAP

Answer: A,B

Question No : 7

In Cisco Unity Connection, which two elements are used to provide call management? (Choose two.)

- A. Call Handlers
- B. Directory Handlers
- C. Route Patterns
- D. Hunt Lists
- E. Translation patterns

Answer: A,B

Question No : 8

To have a Provisioning menu section available on Cisco TelePresence Management Suite, what must you do?

- A. You must configure an active ISDN zone.
- B. You must install Cisco TelePresence Management Suite Provisioning Extension and activate it on the system.
- C. You must license Cisco TelePresence Management Suite Analytics Extension.
- D. You must set up Cisco TelePresence deployment to support Cisco CMR Hybrid.

Answer: B

Question No : 9

Which three options are used when setting up connectivity between Cisco Unified Communications Manager and Cisco Presence Server? (Choose three.)

- A. SIP trunk
- B. conference bridge
- C. SIP trunk security profile
- D. SIP profile
- E. remote destination profile

Answer: A,C,D

Question No : 10

What are four capabilities of Cisco Unified Presence user communication? (Choose four.)

- A. video conferencing
- B. web collaboration
- C. instant messaging
- D. basic audio
- E. advanced audio/web hosting
- F. automatic LAN configuration
- G. whiteboarding

Answer: A,B,C,D

Question No : 11

When Cisco TMS provisioning is enabled, which four Cisco TMSPE services are used by the VCS for provisioning and FindMe data? (Choose four.)

- A. server diagnostics
- B. devices
- C. users
- D. PLCM directory service
- E. FindMe
- F. live service
- G. database scanner service
- H. phone books

Answer: B,C,E,H

Question No : 12

Which protocol does Cisco Unified IM and Presence use to exchange phone presence information with Cisco Unified Communications Manager?

- A. XMPP
- B. CTI-QBE
- C. SIP
- D. WebDAV
- E. HTTPS
- F. IMPP

Answer: C

Question No : 13

Which protocol is prioritized by Cisco TMS for conferencing?

- A. SIP
- B. MGCP
- C. H.323
- D. SCCP

Answer: C

Question No : 14

When using VPIM Networking for messaging between Cisco Unity servers in different directories, which two factors should be considered for Audio Format Conversion settings? (Choose two.)

- A. network bandwidth between the local and remote Cisco Unity servers
- B. traffic volume of messages
- C. network latency between the local and remote Cisco Unity servers
- D. Audio Format of the outbound message

E. DSCP flags on the packet

Answer: A,B

Question No : 15

Which set is a list of valid functions in Cisco TelePresence Management Suite?

- A. registration, reporting, provisioning, and remote control
- B. reporting, registration, provisioning, and asset management
- C. provisioning, reporting, asset management, and call control
- D. call control, asset management, reporting, and registration
- E. reporting and phonebook

Answer: E

Question No : 16

You are trying to add Cisco VCS to Cisco TMS, but the addition is failing. Which three scenarios might be causing this failure? (Choose three.)

- A. Cisco TMS is running a version earlier than 12.5.
- B. Cisco TMS was not upgraded before adding Cisco VCS.
- C. Cisco TMS and Cisco VCS do not have synchronized time settings.
- D. SNMP is not enabled on Cisco VCS.
- E. UDP port 161 is blocked on the network.
- F. The management address on Cisco VCS does not match the Cisco TMS IP address.

Answer: D,E,F

Question No : 17

A user reports that when calling an auto-attendant, they receive a fast busy signal. Which two options can cause this issue? (Choose two.)

- A. An improperly configured dial peer is in the Cisco Unified CME.
- B. The auto-attendant service is not running.

- C. No call-in number is specified for the auto-attendant.
- D. A prompt is missing in the auto-attendant.
- E. An improperly configured ephone-dn is in the Cisco Unified CME.

Answer: A,C

Question No : 18

Which file are the DNS SRV records kept in within the Jabber client program files?

- A. DNS-records.xml
- B. jabberLocalConfig.xml
- C. installationid.txt
- D. service-location.xml
- E. jabber-config.xml
- F. csf-unified.txt

Answer: D

Question No : 19

In Cisco Unified Communications Manager IM and Presence Service, what is the role of the AXL/SOAP interface?

- A. It provides LDAP authentication for users of Cisco Jabber.
- B. It handles database synchronization by pulling information from the Cisco Unified Communications Manager database and populating the Cisco Unified Communications Manager IM and Presence Service database.
- C. It allows users to control their phones.
- D. It handles presence information exchange and instant messaging.

Answer: B

Question No : 20

A user has reported that keys pressed when accessing Cisco Unity Express are not being acknowledged by the system. This configuration is found on the voice-enabled IOS router:


```
dial-peer voice 6800 voip
destination-pattern 5...
session protocol sipv2
session target ipv4:10.3.6.127
codec g711ulaw
no vad
```

Which configuration command is needed to complete the configuration and solve the problem?

- A. dtmf-relay sip-notify
- B. dtmf-relay rtp-nte
- C. dtmf-relay cisco-rtp
- D. dtmf-relay h245-signal

Answer: A

Question No : 21

Which four call management capabilities are valid? (Choose four.)

- A. system call handlers
- B. operator handlers
- C. directory handlers
- D. receptionist handlers
- E. interview handlers
- F. custom recordings

Answer: A,C,E,F

Question No : 22

You notice that a Cisco Unity Connection server is running low on disk space. You discover that users are not deleting their voicemail messages, causing mailboxes to become very large. Which two solutions can help to alleviate the storage issues? (Choose two.)

- A. quotas
- B. compression
- C. aging
- D. handlers

Answer: A,C

Question No : 23

Which three steps are necessary to configure Cisco VCS and TMS to support provisioning functionalities? (Choose three.)

- A. Activate LDAP synchronization on the VCS server to authenticate the end users.
- B. Activate provisioning by installing the Device Provisioning option key on the VCS.
- C. Create groups, users, and assign configuration templates and schemas to the groups on the Cisco TMS.
- D. Install FindME licenses on the Cisco TMS.
- E. Configure phone book sources.
- F. Configure a neighbor zone on VCS pointing to the TSMPE.
- G. Configure the authentication policy on VCS for zones and subzones to "Donot Check Credentials".

Answer: A,B,D

Question No : 24

Which two types of mailboxes are supported by Cisco Unity Express? (Choose two.)

- A. personal
- B. general delivery
- C. group
- D. mailing list
- E. voice
- F. temporary

Answer: A,B

Question No : 25

After you import users from Cisco Unified Communications Manager Express to Cisco Unity Express, you find that some users are missing. Which two reasons might be causing this problem? (Choose two.)

- A. The username has numbers in the name.
- B. The username has spaces in the name.
- C. The ephone is missing the username and password.
- D. The ephone DN does not have the username and password.
- E. The username is longer than 15 characters.
- F. The ephone is not marked as active.

Answer: B,C

Question No : 26

Which two methods can be used to create multiple users in Cisco Unity Connection? (Choose two.)

- A. importing users from LDAP
- B. importing users from Cisco Unified Communications Manager
- C. creating users from Cisco Unity Express
- D. creating users from Cisco Presence Server

Answer: A,B

Question No : 27

Which three functionalities can be performed by Cisco TMS? (Choose three.)

- A. create conferences
- B. provide routing for the video media streams
- C. integrate with Cisco Unified Communications Manager through a SIP trunk
- D. monitor the system status of video endpoints and their logs
- E. run reports based on endpoint utilization
- F. perform bandwidth management for endpoints based on inter and intra location settings
- G. perform call routing decision for destinations that are not registered or local to the VCS

Answer: A,D,E

Question No : 28

Which two rules are the direct rules in Cisco Unity Connection? (Choose two.)

- A. Attempt Sign-in
- B. Opening Greeting
- C. Attempt Forward
- D. Attempt Sign-out
- E. Attempt Send
- F. Closing Greeting

Answer: A,B

Question No : 29

Which type of video service does Cisco Unity Connection use to provide video services?

- A. multipoint control unit
- B. video control services
- C. conductor
- D. Cisco Presence Service
- E. MediaSense

Answer: E

Question No : 30

Which two actions must you take to enable provisioning on Cisco TMS and Cisco VCS? (Choose two.)

- A. Apply a Device Provisioning option key on Cisco VCS.
- B. Enable provisioning on Cisco VCS under Applications > Provisioning.
- C. Configure Users, FindMe, Phonebooks, and Devices individually, as these all have different settings.
- D. Configure a separate server to run provisioning extension services.
- E. Ensure that a service account is able to connect.
- F. Set the polling intervals on Users, FindMe, Phonebooks, and Devices to the same value, in order for the synchronization to work.

Answer: A,E

Question No : 31

You are required to configure User Templates in Cisco Unity Connection. Which two parameters are mandatory to complete this configuration? (Choose two.)

- A. partition
- B. search scope
- C. alias
- D. class of service
- E. display name
- F. active schedule

Answer: C,E

Question No : 32

Where in Cisco Unified Communications Manager is BFCP enabled?

- A. enterprise phone configuration
- B. SIP trunk security profile
- C. SIP profile
- D. common phone profile
- E. common device configuration

Answer: C

Question No : 33

Which of the following is an option for using security when setting up a TMS conference?

- A. if possible
- B. Secure
- C. Best effort
- D. Mandatory

Answer: A

Question No : 34

The administrator of a Cisco Unity Connection system would like to set up a new employee and assign him a password of 123. The system gives him an error when he attempts to save the user. Which two of the following settings sections and features of Cisco Unity Connection should the administrator change to set up the user? (Choose two.)

- A. User Template > Maximum Credential Length
- B. Authentication Rules > Minimum Credential Length
- C. User Template > Check for Trivial Passwords
- D. Restriction Tables > Minimum Credential Length
- E. Restriction Tables > Check for Trivial Passwords
- F. Authentication Rules > Check for Trivial Passwords

Answer: B,F

Question No : 35

Which email integration will allow a Lotus Notes client to retrieve emails from Cisco Unity Express?

- A. MIME
- B. SMTP
- C. JTAPI
- D. CTIQBE
- E. IMAP
- F. Cisco Unity Express email infrastructure

Answer: E

Question No : 36

In which two locations do you configure UDS contact lookups for Jabber clients? (Choose two.)

- A. LDAPdirectory
- B. enterprise parameters
- C. jabber-config.xml
- D. service parameters

- E. directory profile
- F. user device profiles
- G. call pickup group
- H. security

Answer: C,E

Question No : 37

Which two routing rules are available in Cisco Unity Connection call routing? (Choose two.)

- A. direct routing rules
- B. indirect routing rules
- C. bidirectional routing rules
- D. forwarded routing rules
- E. backward routing rules
- F. inbound routing rules
- G. outbound routing rules

Answer: A,D

Question No : 38

How does Cisco TMS set up a call with an endpoint that is registered with Cisco Unified Communications Manager and that is connected to Cisco VCS?

- A. Cisco TMS uses an IP dialing plan.
- B. Cisco TMS uses a SIP trunk.
- C. Cisco TMS removes the top-level domain from calls that go through Cisco Unified Communications Manager.
- D. Cisco TMS drops the call, because it can verify that the trunk between Cisco Unified Communications Manager and Cisco VCS is down.

Answer: B

Explanation:

QUESTIONNO: 64

On Cisco TelePresence Management Suite, which two call control devices are supported for call control and setup? (Choose two.)

- A. Cisco Unified Communications Manager Express
- B. Cisco TelePresence Video Communication Server
- C. Cisco Unified Border Element
- D. Cisco Unified Communications Manager
- E. any SIP-capable call control system

Answer: B,D

Question No : 39

Which three system components are needed to provision a new endpoint in Cisco TMS? (Choose three.)

- A. IP address
- B. MAC address
- C. SNMP community name
- D. configuration template
- E. enable remote access
- F. persistent settings
- G. E164 alias
- H. gatekeeper

Answer: A,C,E

Question No : 40

Refer to the exhibit.


```
19:03:12.009 |mapi_call 9
19:03:12.009 |calling cb NOT handled.
19:03:24.121 |Got Buffer (388) <route from='cm-1_jsmcp-1_xmppd-1@cm-1_jsmcp-1.cup-1/B4216880F' to='mblack@jms-
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id='mblack'><activities><dnd/></activities><class>manual</class></person></presence></presence></route>
```

Which Cisco Unified Personal Communicator status has the user selected?

- A. Available
- B. Do Not Disturb
- C. Away
- D. In a Meeting
- E. Out of Office

Answer: B

Question No : 41

When you set up Cisco TMS for provisioning, which option must be configured and properly licensed?

- A. Cisco UCM
- B. Cisco TelePresence EX90
- C. Cisco VCS
- D. Cisco Unity Connection

Answer: C

Question No : 42

Which troubleshooting tool is used to check and verify the individual modules in the Cisco Unified Presence server?

- A. Cisco Unified Real Time Monitoring Tool
- B. Cisco Unified Presence System Troubleshooter
- C. Cisco Unified Presence Monitoring Tool
- D. Cisco Unified Presence Viewer

Answer: B

Question No : 43

The UDS for contact resolution is enabled in the service profile configuration of the Cisco Unified Communications Manager. Which action can you execute with your Jabber Desktop?

- A. modify users
- B. search users
- C. change users
- D. delete users

Answer: B

Question No : 44

When an Emergency Alternate Greeting (EAG) is activated, which two of the following statements describe how the EAG is accessed? (Choose two.)

- A. If it is active, the EAG is played before the welcome greeting of the system auto-attendant and the AtlGreeting.wav file is appended to the beginning of the welcome greeting.
- B. If it is active, the EAG is played before the welcome greeting of the system auto-attendant and a Boolean variable of "greetingactive" is returned as "true."
- C. If the EAG was recorded through the TUI and the EAG is active, the EAG overwrites the existing welcome greeting and the EAG is played until it is deactivated.
- D. If the EAG is included in custom auto-attendant scripts, a call to a subflow to checkaltgreet.aef must be inserted in the script at the desired location. If the EAG was recorded through the GUI, the new file replaces the existing welcome greeting and changes its name to WelcomeGreeting.old until the administrator deactivates the EAG and renames the existing welcome greeting.

Answer: B,D

Question No : 45

With which client is the MWI synchronized with an IP phone after an email that contains a voice message is opened and the voice message is listened to?

- A. IMAP
- B. SMS
- C. Exchange
- D. POP3
- E. MMS

Answer: A

Question No : 46

Which Cisco TMS extension integrates Cisco TMS with IBM Lotus Domino Server 7.0.x, 8.0.x, 8.5.x?

- A. TMSXE
- B. TMSXN
- C. TMSBA
- D. TMSPE

Answer: B

Question No : 47

When Cisco Unity Express is integrated with Cisco CallManager, which protocol handles Message Waiting Indication?

- A. Session Initiation Protocol
- B. Voice Profile for Internet Mail
- C. Java Telephony Application Programming Interface
- D. Multipurpose Internet Mail Extensions
- E. VoIP
- F. Internet Message Access Protocol

Answer: C

Question No : 48

Which two protocols allow Cisco TMS to manage an EX60 endpoint? (Choose two.)

- A. H.323
- B. SNMP
- C. SMTP
- D. SIP
- E. HTTP/HTTPS
- F. RTCP

Answer: B,E

Question No : 49

An IP phone user dials into Cisco Unity Connection and hears the reorder tone. What could be the two possible issues? (Choose two.)

- A. The parameter Register with Session Initiation Protocol Server is not set on the trunk-group configuration page.
- B. The parameter Register with Session Initiation Protocol Server is not set on the port-group configuration page.
- C. The parameter Register with Session Initiation Protocol Server is not set on the hunt-group configuration page.
- D. The Cisco Unified Presence servers need to be sorted in the order in which the IP phones are registered.
- E. The Session Initiation Protocol servers need to be sorted in the order in which the IP phones are registered.
- F. The Cisco Unified Communications Manager servers need to be sorted in the order in which the IP phones are registered.

Answer: B,F

Question No : 50

What are two types of integration between Cisco Unity Connection and Cisco Unified Communications Manager? (Choose two.)

- A. SCCP integration
- B. TIMG integration
- C. SIP integration
- D. PIMG integration
- E. H.323 integration

Answer: A,C

Question No : 51

An external caller to your company's branch office hears an announcement that the branch office is closed, even though the call occurs during open hours. The user's voicemail is configured on a locally installed Cisco Unity Express system. Which two Cisco Unity Express GUI settings should a systems engineer verify, in order to fix the issue? (Choose two.)

- A. Check the Network Time & Time Zone settings on the System tab.
- B. Verify that the NTP Server settings are correct on the Configuration tab.
- C. Verify that the Business Hours settings on the System tab match the branch office open hours.
- D. Check that the Holiday settings on the System tab are correctly set for the branch office.
- E. Verify that the correct time schedule is configured for the Closed greeting for the end user's voicemail configuration on the Voice Mail tab.

Answer: A,C

Question No : 52

Which contact photo retrieval method is supported when using UDS as the directory for Jabber?

- A. photo URI, with pictures hosted on a web server
- B. binary object retrieval of the user's jpegPhoto attribute
- C. None, contact photos are not supported with UDS.
- D. binary object retrieval of the user's thumbnailPhoto attribute

Answer: A

Question No : 53

Which jabber-config.xml variable do you use to allow remote Jabber users to connect using Collaboration Edge?

- A. <CollaborationEdge<ON>/CollaborationEdge>

Microsoft Exams List

70-246 Dump PDF VCE	70-485 Dump PDF VCE	70-742 Dump PDF VCE	98-366 Dump PDF VCE
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70-484 Dump PDF VCE	70-741 Dump PDF VCE	98-365 Dump PDF VCE	MB6-893 Dump PDF VCE

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200-125 Dump PDF VCE	400-201 Dump PDF VCE	642-889 Dump PDF VCE	700-001 Dump PDF VCE
200-150 Dump PDF VCE	400-251 Dump PDF VCE	642-980 Dump PDF VCE	700-037 Dump PDF VCE
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200-310 Dump PDF VCE	500-006 Dump PDF VCE	642-997 Dump PDF VCE	700-039 Dump PDF VCE
200-355 Dump PDF VCE	500-007 Dump PDF VCE	642-998 Dump PDF VCE	700-101 Dump PDF VCE
200-401 Dump PDF VCE	500-051 Dump PDF VCE	642-999 Dump PDF VCE	700-104 Dump PDF VCE
200-601 Dump PDF VCE	500-052 Dump PDF VCE	644-066 Dump PDF VCE	700-201 Dump PDF VCE
210-060 Dump PDF VCE	500-170 Dump PDF VCE	644-068 Dump PDF VCE	700-205 Dump PDF VCE
210-065 Dump PDF VCE	500-201 Dump PDF VCE	644-906 Dump PDF VCE	700-260 Dump PDF VCE
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