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**Vendor:** Cisco

**Exam Code:** 650-059

**Exam Name:** Cisco Lifecycle Services Advanced Routing and Switching (LCSARS)

**Version:** DEMO

**QUESTION 1**

Which two of these activities comprise the problem management service component in the operate phase? (choose two.)

- A. send a replacement module
- B. schedule a maintenance window
- C. manage the problem
- D. identify the problem
- E. confirm roles and responsibilities

**Answer:** CD

**QUESTION 2**

Identify a customer support model for the solution is an activity that is part of which service component in the plan phase?

- A. operations readiness assessment
- B. planning project kickoff (deployment project management)
- C. operations plan development
- D. system requirements validation

**Answer:** A

**QUESTION 3**

Which three of these service components are included in the optimize phase? (choose three.)

- A. change management
- B. security administration
- C. technology assessment
- D. operations assessment
- E. operations readiness assessment
- F. security assessment

**Answer:** CDF

**QUESTION 4**

Utilizing a trouble ticketing system to track problems is a part of which service component in the operate phase?

- A. operations setup
- B. change management
- C. problem management
- D. systems monitoring

**Answer:** C

**QUESTION 5**

Execute the systems acceptance test plan is an activity that is part of which service component in the implement phase?

- A. phased implementation
- B. acceptance testing
- C. staff training
- D. full system migration

**Answer: B**

**QUESTION 6**

Which of these best describes the actions you would take during the technology strategy development service component?

- A. analyze the customer's business requirements and recommend the appropriate technologies to meet those business requirements.
- B. identify the customer's business requirements for the proposed solution.
- C. address the customer's physical site requirements.
- D. determine the appropriate end user training needed for the technology solution.

**Answer: A**

**QUESTION 7**

During which implement phase service component would you perform a re-cap of the solution implementation in order to elicit customer feedback?

- A. select fault management tools and products
- B. operations setup
- C. project closeout
- D. change management

**Answer: C**

**QUESTION 8**

Review both the business and technical requirements is an activity that is part of which service component in the prepare phase?

- A. business case development
- B. customer education
- C. high level design development
- D. account planning

**Answer: A**

**QUESTION 9**

Which service component would you typically perform prior to the handover to the customer's operations organization and involves running tests to ensure that the solution is ready for production?

- A. skill assessment
- B. systems integration
- C. project close out
- D. acceptance testing
- E. security check

**Answer:** D

**QUESTION 10**

In which service component of the optimize phase would you assess the routing and switching system and recommend activities such as optimizing device configurations, capacity planning, or traffic analysis?

- A. change management
- B. technology assessment
- C. security assessment
- D. security administration
- E. operations assessment
- F. operations readiness assessment

**Answer:** B

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