



Microsoft

Exam MB2-703

Microsoft Dynamics CRM 2013 Customization and Configuration

Version: 6.0

[Total Questions: 90]

Question No : 1

You are creating a Solution to manage Microsoft Dynamics CRM customizations.

You need to specify the version number.

What is the correct format for the version number?

- A. major.minor.build.revision
- B. build.major.minor.revision
- C. major.build.minor.revision
- D. build.revision.major.minor

Answer: A

Question No : 2

You need to track referrals for Leads, Opportunities, and a custom entity named Events. Referrals can be of type Direct, Indirect, Family, Friend, or Colleague.

You need to track the referral source and type.

What should you do?

- A. Configure the Event entity to allow connections. Create a connection role for each referral type. For each connection role, set the record types to Lead, Opportunity, and Event.
- B. Create a custom option set field named Referral on the Contact form.
- C. Add a single line text field named Referral to the Leads, Opportunities, and Events forms.
- D. Create native many-to-many (N:N) relationships between each of the entities: Leads, Opportunities, and Events. Then customize the intersecting entity of the relationship by adding a referral option set.

Answer: A

Question No : 3

Which three entity options CANNOT be disabled after they are enabled? Each correct answer presents a complete solution.

- A. Business process flows
- B. Document management
- C. Connections
- D. Sending email
- E. Access Teams

Answer: A,C,D

Explanation: Ref:<http://msdynamicscrmblog.wordpress.com/2013/11/11/entity-options-in-dynamics-crm-2013/>

Question No : 4

You need to add a subgrid to the Account form and display associated Contact data in the subgrid.Which view should you use?

- A. List Members View
- B. Lookup View
- C. Active Contacts Subgrid View
- D. Associated View

Answer: C

Question No : 5

What type of relationship exists between the Marketing List entity and the Contact entity?

- A. One-to-many (1:N)
- B. Many-to-one (N:1)
- C. Native many-to-many (N:N)
- D. Manual many-to-many (N:N)

Answer: C

Question No : 6

You are creating two main forms named Conference Lead and Web Lead on the Lead entity.

You need to make the Conference Lead form available to members of the Event Team and the Web Lead form available to members of the Web Team.

What should you do?

- A. Enable fallback for each form.
- B. Set the form order for the Quick Create form set.
- C. Set the form order for the Main form set.
- D. Assign security roles to each Team and enable the appropriate security roles for each form.

Answer: D

Question No : 7

Which entity does NOT have a composite address field enabled by default?

- A. Business Unit
- B. Quote
- C. Lead
- D. Account

Answer: A

Question No : 8

The Product entity currently displays one product image.

How many ADDITIONAL image fields can you create in the Product entity?

- A. 0
- B. 1
- C. 2

D. An unlimited number

Answer: A

Question No : 9

Which two types of views can be deleted? Each correct answer presents a complete solution.

- A. Public views in a managed state
- B. Public views in an unmanaged state
- C. System views
- D. Personal views

Answer: B,D

Question No : 10

You add an option set to the Contact form and the Active Contacts system view.

You plan to replace the option set with a manual many-to-many (N:N) relationship.

Which three actions should you perform before deleting the option set from the Contact entity? Each correct answer presents part of the solution.

- A. Remove the option set from the Contact form.
- B. Display and remediate dependency issues for the option set field in the Contact entity.
- C. Export an unmanaged Solution that contains the Contact entity. Remove dependency issues from the XML code of the Solution, and then import the unmanaged Solution.
- D. Remove all event handlers from the Contact form,
- E. Remove all references to the option set from custom JavaScript Web Resources.

Answer: A,B,E

Question No : 11

Which two statements about Solutions are true? Each correct answer presents a complete

solution.

- A. A Solution created in Microsoft Dynamics CRM 2013 can be imported into a Microsoft Dynamics CRM 2011 database.
- B. Deleting a managed Solution deletes all the Solution components, including the data.
- C. You cannot export a managed Solution.
- D. An unmanaged Solution can be published as a managed Solution.

Answer: C,D

Question No : 12

You are planning an enterprise implementation of Microsoft Dynamics CRM.

Which tool provides sample code to support the configuration and customization of Solutions?

- A. A third-party data import tool
- B. Microsoft Dynamics CRM 2013 for Microsoft Outlook
- C. Microsoft Dynamics CRM 2013 Software Development Kit
- D. Microsoft Visual Studio 2013

Answer: C

Question No : 13

Which two statements about views are true? Each correct answer presents a complete solution.

- A. Each entity has one default view.
- B. A view can display fields from child records.
- C. A view can display fields from parent records.
- D. A view can display a maximum of 32 columns.

Answer: A,B

Question No : 14

You are reassigning a Business Unit to a different parent.

What happens to the inherited security roles within the Business Unit that you are moving?

- A. The inherited security roles are merged into security roles that have the same name in the new Business Unit structure.
- B. The inherited security roles are removed from the Business Unit.
- C. The inherited security roles are moved with the Business Unit.
- D. You must manually select the inherited security roles that you want to copy to the new Business Unit structure.

Answer: B

Question No : 15

You need to apply a business rule to all forms other than one. What should you do?

- A. Create one business rule and copy the rule to all the forms that require it.
- B. Create one business rule, set the scope of the rule to All Forms, and then remove the rule from the one form that doesn't require it.
- C. Create one business rule, save the business rule as a template, and then apply the template to each form that requires it.
- D. Create one business rule, save one copy of the rule for each form that requires it, and then set the scope of each rule to the individual form.

Answer: C

Question No : 16

What is the default maximum number of Access Team Templates for an entity?

- A. 1
- B. 2
- C. 3
- D. 5

Answer: B

Question No : 17

When auditing is enabled, which statement about field auditing is true?

- A. Field auditing properties can be set for only one field at a time.
- B. Auditing can be turned on or off for a field at any time.
- C. Auditing can be turned on for a custom field only while creating the field.
- D. Field-level audit properties can be used to create exceptions for an entity that is not enabled for auditing.

Answer: B

Question No : 18

You need to ensure that only the fields displayed on a specific form appear in Advanced Find search results. In which element should you define the Searchable property?

- A. On the form.
- B. In Advanced Find.
- C. On the field.
- D. On the entity.

Answer: C

Question No : 19

Which three permissions can be applied to fields by using field-level security? Each correct answer presents part of the solution.

- A. Write
- B. Delete
- C. Read
- D. Create
- E. Update

Answer: C,D,E

Question No : 20

Which action can you perform with a Lookup view?

- A. Create a new view based on the Lookup view.
- B. Delete the Lookup view.
- C. Customize the Lookup view.
- D. Set the Lookup view as the default view.

Answer: C

Question No : 21

A contractor is creating custom reports in your Microsoft Dynamics CRM database.

You need to prevent unnecessary access to sensitive account data.

Which security role should you assign to the contractor?

- A. Global Administrator
- B. Delegate
- C. System Administrator
- D. System Customizer

Answer: D

Question No : 22

You create a one-to-many (1:N) relationship between a custom entity and Contact entities.

Which behavior type CANNOT be applied to the relationship?

- A. Referential, Restrict Delete
- B. Parental
- C. Referential with Merge set to Cascade None
- D. Referential with Merge set to Cascade All

Answer: C

Question No : 23

You are creating a pie chart by using the Chart Designer tool.

The data set contains more than 100 records.

You need to limit the number of data points that can be displayed on the chart to a maximum of 6.

What should you do?

- A. Limit the chart scope to a maximum of 6 records.
- B. Display only 6 colors.
- C. Use a Top X rule or Bottom X rule.
- D. Set the Horizontal Axis to 6.

Answer: C

Question No : 24

Which two components can be added to a Solution? Each correct answer presents a complete solution.

- A. Web Resource
- B. Security Role
- C. Business Unit
- D. Team

Answer: A,B

Question No : 25

Which statement about business rules is true?

- A. If a business rule references a field that is not on a form, Microsoft Dynamics CRM displays an error.
- B. Business rules can be configured for all forms of an entity.
- C. Business rules run each time any field value changes.
- D. Business rules run when a form is opened and each time the form is saved.

Answer: B

Question No : 26

Which statement about custom activity entities is true?

- A. You can display custom activity entities in the Sales, Service, Marketing, and Settings areas.
- B. The ownership of a custom activity entity can be set to Organization.
- C. You cannot change the display name of a custom activity entity.
- D. Custom activity entities are available to users who have access to other activity entities.

Answer: D

Question No : 27

Which of the following actions can you perform with the root Business Unit?

- A. Rename the Business Unit.
- B. Disable the Business Unit
- C. Convert the Business Unit to an Access Team.
- D. Move the Business Unit.

Answer: A

Question No : 28

A custom entity is no longer required. What should you do before deleting the entity?

- A. Remove the entity from any required security roles.
- B. Check whether the entity has any dependencies.

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