



Microsoft

Exam MB2-710

Microsoft Dynamics CRM 2016 Online Deployment

Version: 7.1

[Total Questions: 50]

Question No : 1

You are the Microsoft Dynamics CRM Online administrator for your company.

You need to ensure all of the online services that your company has purchased are integrated and configured to work with Microsoft Dynamics CRM Online.

Which three online services are available for integration with Microsoft Dynamics CRM? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. Microsoft Exchange
- B. Activity Feeds
- C. Microsoft OneNote
- D. Auditing
- E. Microsoft Skype

Answer: A,B,C

Question No : 2

You view several records using the Microsoft Dynamics CRM for tablets app.

After you view the records, you begin to work offline.

Which functionality is available for the offline records?

- A. You can only view the records.
- B. You can view and edit the records.
- C. No access to recently viewed records is available, you can only create new, draft records.
- D. The same functionality available in the browser client is available on the tablet.

Answer: B

Question No : 3

You plan to migrate an on-premises Microsoft Dynamics CRM installation to Microsoft Dynamics CRM Online. You have access to a recent Microsoft SQL backup (.bak) file for the on-premises Microsoft Dynamics CRM database and you have moved all customizations over to Microsoft Dynamics CRM Online.

What should you do?

- A. Upload the .bak file to Microsoft Azure. Migrate data to Microsoft Dynamics CRM online by using the data Loader service.
- B. Export data from the on-premises Microsoft Dynamics CRM database as.csv files. Import the data into Microsoft Dynamics CRM Online by using the Import Data Wizard.
- C. Export all customizations and data as an unmanaged solution. Import the solution into Microsoft Dynamics CRM Online.
- D. Import the .bak file into Microsoft Dynamics CRM Online by using the Import Data Wizard.

Answer: A

Question No : 4

What is an advantage of using server-side synchronization for email processing?

- A. Supports Microsoft Exchange 2007 and later.
- B. Managed and configured using a separate program.
- C. Provides error reporting in the application.
- D. Can be used with all combinations of online/on-premises hybrid environments.

Answer: D

Question No : 5

A company has a Microsoft Dynamics 2013 on-premises deployment. They want to start using the Microsoft Dynamics CRM Online 2016 features.

The company needs to determine the least costly method of migrating data from on-premises to online. It is determined that the Client wants to move the account and contact information only one time while preserving the relationships between the two entities. Additionally, there are several custom fields in the contact records.

You need to migrate 5,000 account records and 14,000 contacts while maintaining the relationships between accounts and contacts.

What is the most expedient method for migrating the accounts and contacts records?

- A.** Use the Software Development Kit (SDK) to code the Import of contact and account data from the AccountBase directly accessed through the local Microsoft SQL Server. Use the OData Web service to form a connection with Microsoft Dynamics CRM Online. Push the gathered information into the Account Entity.
- B.** From Microsoft SQL, export the contact records from the AccountBase table to a txt file. Import the Contacts file using the Data Import Wizard. Repeat the process with the Accounts file.
- C.** Export the contact records and account records to Microsoft Excel, compress the Excel spreadsheet in a zip file, and use the Data Import Wizard to import the records.
- D.** Export the contact records and account records to Microsoft Excel with all required fields- Save the two spreadsheets as txt files, compress them together in a zip file, and use the Data Import Wizard to import the zip file.

Answer: B

Question No : 6

Which two settings are specified on mailbox records? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A.** The synchronization method for incoming and outgoing emails.
- B.** The email tracking and correlation method for incoming and outgoing emails.
- C.** The server profile to use for sending and monitoring emails.
- D.** The maximum file size limit for attachments.

Answer: A,B

Question No : 7

You have a Microsoft Dynamics CRM 2016 deployment and you have not purchased any additional subscriptions besides your 15 user licenses.

Your organization plans to test a new Independent Software Vendor (ISV) software. You currently have 1.3 GB of production data. You are instructed to use full copies of the data for testing purposes and to create three more sandbox instances to replicate the production environment. Each of the three instances will be used to test one ISV solution. You have 10 users from the production environment who will test all three test environments.

You need to determine which additional subscriptions you need.

What is the minimum requirement for additional subscriptions?

- A. 3 sandbox instances and additional storage
- B. 30 more users and 3 sandbox Instances
- C. 30 more users
- D. 30 more users and additional storage

Answer: D

Question No : 8

You are a marketing manager for a company. The company has a subscription to a Microsoft Dynamics CRM Online organization that is fully integrated with Microsoft Dynamics Marketing and the Seller Portal solution.

You need to create and manage a marketing campaign to include tracking campaign performance and click-through rates, and use data derived from the campaign to score and qualify leads.

Which action should you take?

- A. Open Microsoft Dynamics Marketing.
- B. Open Microsoft Dynamics CRM Online.
- C. Open the Seller Portal.
- D. Open the Microsoft Dynamics Marketing Connector.

Answer: B

Question No : 9

You select Forward Mailbox as your incoming synchronization method. You process emails with the Microsoft Dynamics CRM 2016 Email Router between Microsoft Dynamics CRM Online and a SMTP/POP3 server.

You need to deploy inbox rules so emails addressed to the 100 Microsoft Dynamics CRM Online users in the organization are forwarded to the forward mailbox for processing.

Which solution can be used to deploy forwarding rules for all the users?

- A. Run the Rule Deployment Wizard.
- B. Enable folder-level synchronization.
- C. Create manually in Microsoft Outlook.
- D. Create Exchange transport rules.

Answer: D

Question No : 10

You work as a Microsoft Dynamics CRM system administrator for a company.

Your company wants to integrate Microsoft Dynamics CRM with an external financial application.

You must properly configure a Microsoft Dynamics CRM Online user account for the purpose of authentication and access between Microsoft Dynamics CRM Online and the external financial application.

Which two options could you use? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. Create a Microsoft Office 365 user. Give the user a Microsoft Dynamics CRM Online license, set the access mode to Non-Interactive, and remove the Microsoft Dynamics CRM Online license from the user.
- B. Create a Microsoft Office 365 user. Give the user the Office 365 service admin role, a Microsoft Dynamics CRM Online license, and set the access mode to Administrative.
- C. Create a Microsoft Office 365 user. Give the user a Microsoft Dynamics CRM Online license, a Microsoft Dynamics CRM Online system administrator security role, and set the access mode to Read-Write.
- D. Create a Microsoft Office 365 user. Give the user the Office 365 user management admin role, a Microsoft Dynamics CRM Online license, and set the access mode to Read-Write.

Answer: B,D

Question No : 11

You are unrig Microsoft Dynamics CRM 20X6 on –premises.

Which server role does server-side synchronization utilize?

- A. Sandbox Processing Service
- B. Web Application Server
- C. Asynchronous Service
- D. Organization Web Service

Answer: A

Question No : 12

You work as a consultant for a Microsoft Partner. You are helping a company deploy Microsoft Dynamics CRM Online.

The company needs an enterprise collaboration solution that integrates with Microsoft Dynamics CRM Online. The solution should allow CRM and non CRM users to have traceable discussions that are available to everyone and easily searched, share documents and information, and allow users to participate in or leave discussions. The company currently uses and would like to continue using Activity Feeds in Microsoft Dynamics CRM Online in addition to using >ne enterprise collaboration solution.

You need to recommend a solution that meets the company's requirements.

Which option should you recommend?

- A. Microsoft Office Delve
- B. Microsoft Social Engagement
- C. Microsoft Office 365 groups
- D. Microsoft Skype for Business
- E. Microsoft Yammer

Answer: D

Question No : 13

You configure Microsoft Dynamics CRM Online 2016 for use with your Android mobile phones.

You need to instruct users how to get the Microsoft Dynamics CRM for phones app.

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70-246 Dump PDF VCE	70-485 Dump PDF VCE	70-742 Dump PDF VCE	98-366 Dump PDF VCE
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